



# Billy Barker Hotel Casino

## Covid-19 Guest Information

As we re-open and enter the new era of Covid-19 and restaurant operations we would like to pass on some of our guest policies. We have created and adopted new policies with the help and direction of both Worksafe BC and the Provincial Health Officer.

- If you are feeling ill or showing any symptoms of Covid-19 we ask that you refrain from dining until a later date when you feel better and don't show any symptoms. These symptoms include, Fever, chills, new or worsening cough, shortness of breath, sore throat, new muscle aches or headache.
- We have limited our seating to 50% capacity in order for both staff and guests to maintain a 2-meter social distance.
- We are mandated to a table maximum of 6 people regardless if they live in the same household. We apologize for this inconvenience but it is a directive of Worksafe BC.
- One member from each table sat will be required to provide us with a name and contact number for contact tracing if requested by the provincial health officer.
- We will accept cash but we recommend and prefer credit or debit cards to limit the amount of contact points.
- If our restaurant is full due to our 50% capacity, we kindly request that you wait outside and not in our lobby as it is a high traffic area. Please check in and then stand on a social distancing marker.
- We kindly ask for your understanding and patience during these new times but rest assured we put the safety of our guests and staff first. With a limited capacity, limited staff, and a limited menu it gives us the opportunity to ensure sanitation and all best practices are adhered to.
- It will be mandatory to sanitize your hands with the sanitizer provided at all our entrances.
- We have made significant changes to our health and safety program and our cleaning and sanitizing practices. We have also introduced various new systems, protocols and procedures to ensure staff and guest safety.
- If you require any additional information our Covid-19 safety plan is available on our website and will also be available upon request.

Thank You,

Billy Barker Casino Hotel Management